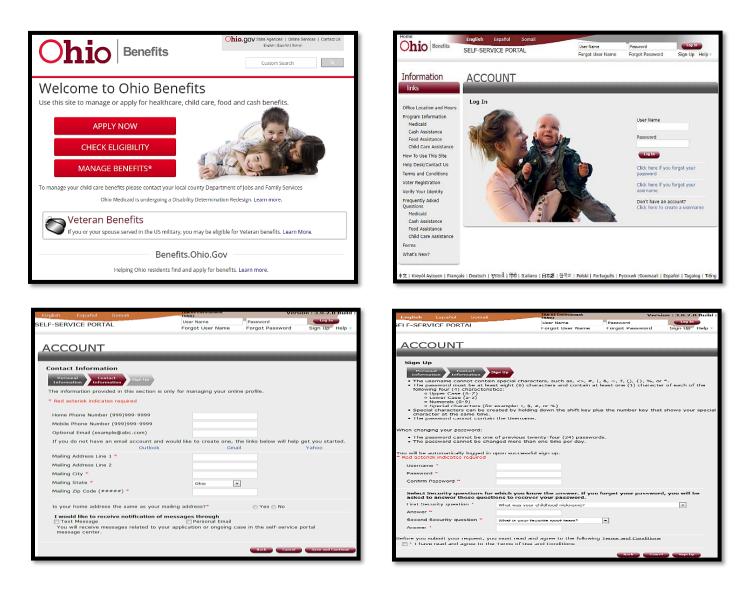


Cuyahoga County Together We Thrive

Job and Family Services

How to Use: <u>https://benefits.ohio.gov</u>

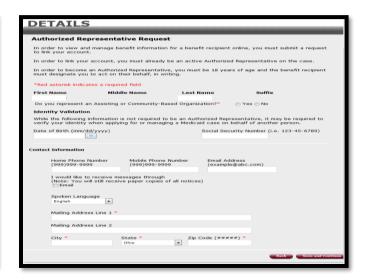
- 1. Visit the Ohio Benefits website to apply, reapply, and make updates to Food, Medical, and Cash Assistance cases.
- 2. An Ohio Benefits Self-Service Portal account must be created, to apply or update a case.
- 3. Once an account is created, the user will be directed to the Self-Service Portal to Log In.
- 4. Once logged into the Self-Service Portal, there are available options to check eligibility, apply for assistance, view current application status, **link the user account to an existing case**, add an authorized representative, and access the secure message center.





Home	English Español Son	all			
Ohio Benefits	SELF-SERVICE PORTAL		Help 📧 I My	Account 1	N I Log Out
Information	ACCESS				
links	my benefits				
IIIIKS	Link My Case(s)				
Office Location and Hours	You can submit a request to	Entrance and the second second			
Program Information					
Medicaid	Once linked you will be able case(s) through this account		payment details, informati	on and report changes t	o your
Cash Assistance					
Food Assistance Child Care Assistance	* Red asterisk indicates req	ured			
How To Use This Site	User Details				
Help Desk/Contact Us	First Name	Middle Name	Last Name	Suffix	
Terms and Conditions		м			
Authorized				umber (le 123-15-678	
Representatives	Date of Birth (mm/	ad/ AAAA)	Social Security N	umber (ie 123-15-678	(0)
Verity Your Identity Frequently Asked	Note: To change or modify				
Questions	Case Number** (le 99		o My Account section.		
Medicald	case Number (ie so	55555)			
Cash Assistance Food Assistance					
Child Care Assistance	Contact Details				
Forms	Home Phone Numb (999)999-9999		Phone Number	Personal Email Add (example@abc.com	
What's New?	(,	(000)		(coumpress abereon	, ,
Request Appointments	Certification				
	Certification				
	Before you submit your requ	iest, you must read a	nd agree to the following <u>Te</u>	rms and Conditions	
	I declare under penalty of			nerica that the informat	on
	contained in this statement				
	Check to Sign"	Name"	Description		
			Applicant •		
				Submit Request	Cancel and Exit

English	Español	Somali	TRN 02 Environme TRN02	nt	Version : 3.0.2.B Build	d :
SELF-SER	VICE PORT	AL	Help 🔋	My Account (Log	OL
APPI	Y					
for ber	efits	_				
View A	pplication	Status				
You car	search for a	oplications by selecting t	the required date	e range and clicking t	he 'search' button.	
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Submitt Last 30	ed Date Range days	Search				
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Not Subr	nitted	Medicaid, SNA	P	2036364	View	
					Results 1 o	of :
					Back	
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	efits	SE	ELF-SER	VICE PORTAL	4 📑 Help 🛙 P	My Account
Message						
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				ge. ate box near to the message	and then click on Archive.	
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Sent Items Archive Folder	0		8 8		Benefits Determination Complete Notice of Missed Interview	Thu 10/04/2018 05:41 AM Thu 09/20/2018 05:09 AM
			-	2014 Automatic, Processor- 2014 Automatic, Processor- 2014		
		_	8	2014 Automatic, Processor- 2014 Automatic, Processor-	Notice of Missed Interview Customer Call-	Thu 09/20/2018 05:09 AM
		8	8	2014 Automatic, Processor- 2014 Automatic, Processor- 2014 Automatic, Processor- 2014 ACSSP Support99	Notice of Missed Interview Customer Call- In Intake Appointment Letter Text/Email Notification Preference Application Submitted Successfull	Thu 09/20/2018 05:09 AM Sat 09/15/2018 02:46 AM Wed 09/05/2018 02:43 PM YWed 09/05/2018 02:43 PM
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